
Dear patient,

We are now able to offer Skype consultations for patients in regional and remote areas according to Medicare Telehealth eligibility.

Understandably, our doctors and other providers are very busy and endeavour to run on time to see all patients and give the best possible care to all.

Our administration team are continuously working to ensure that our devices and applications are running efficiently so our doctors/providers are able to give this attention and care.

We understand that occasionally technology can have issues, however if these issues are not rectified it can cause regular cancellations and re-bookings. This means other patients are not able to be consulted and your needs cannot be met.

If home Skype consultations are an issue, patients are able to organise appointments with their GP who can do a joint Skype consult with our providers.

Please ensure you are able to easily access Skype to facilitate communication with our providers. If we are unable to contact you after 3 attempts, we will have to treat it as a cancelled appointment and issue a cancellation fee of \$50.

Please provide your Skype name a minimum of 48 hours prior to your scheduled appointment.

Kind regards,
Rehab + Fitness team

By signing below, I understand the above and endeavour to ensure my Skype consultations are easily accessible and working efficiently.

Name (please print) _____

Signature _____

Date _____

We would prefer to receive all communications via Medical-Objects